

## Appendix Two – Draft Consultation Questions

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### 1. Children and Young People Travel Policy Questions

#### Purpose

We wish to get the views of SEND Service Users and their carers on the proposals in the new Travel Policy, a summary of which is attached. If you are unclear on how the policy affects you from the summary please look at the full document on the Haringey council website. If you are still unclear please discuss with your support worker.

#### Introduction

Haringey Council has developed a single travel policy to cover travel arrangements for all eligible children and young people with a special educational need and or disability and adults in receipt of adult social care and support to facilitate attendance at education and services. This Travel Policy sets out both the policy framework and the procedures for travel assistance including eligibility criteria, entitlement, how parents/carers/service users may apply, how decisions are made and how parents/carers service users may appeal against decisions with which they are unhappy.

The policy offers a single approach to travel assistance for children and young people attending school or college. The aim is to ensure that the service received and the user experience are consistent and that the most efficient, effective and suitable travel assistance is provided. Haringey Council expects all pupils to travel to their education provision by walking where possible, wheel chairing or making use of the free travel available on London Transport unless the following criteria apply. Haringey Council also provides travel arrangements through a variety of options to people with learning disabilities, mental health needs, physical disabilities, frailty and dementia across the borough. This policy outlines how we will move towards a consistent and equitable way of supporting such people in the provision of Council funded travel.

Haringey Council is committed to reducing traffic congestion, improving road safety and reducing the environmental impact of vehicle journeys by promoting alternative forms of travel, such as walking, wheel chairing, cycling and use of integrated public transport. Wherever possible, in the provision of travel assistance the Authority will consider travel options for 'eligible children and adults' that lead to reducing the number and length of vehicle journeys.

The policy is intended to provide clarity for parents/carers and service users in a wide range of circumstances, and to ensure that those with particular and significant needs are appropriately supported. The Policy is divided into two main sections Children and Young people (0 to 18 years) and Adults with Learning Disabilities and Disabilities (18+)

#### Background

Our three year Corporate Plan, Building a Stronger Haringey Together, sets out the vision and priorities for the Council over the next three years. Its underpinning principles of empowering communities to enable people to do more for themselves and promoting

equality to enable each young person to thrive and to achieve their potential are reflected in this Travel Policy.

As well as seeking to ensure every child has the best start in life and that adults are enabled to lead healthy and fulfilling lives, the Council is also committed to improving our environment and to making Haringey one of the most cycling and pedestrian friendly boroughs in London.

This policy has been drafted therefore to promote independence and to enable mobility for children, young people and adults with additional needs and disabilities who may not be able to access mainstream transport without assistance. This policy has been drafted to support wider policy imperatives of independence, personalisation and self-reliance and to ensure that all children, young people and adults are empowered to be as independent as possible.

This policy offers the opportunity to support a key aim of the Special Educational Needs and Disabilities Reform 2014 which is preparing children and young people with special educational needs (SEN) and disabilities for adulthood. Being supported towards greater independence and employability can be life-transforming for children, young people and adults with SEN. Preparing for adulthood includes preparing for independent living and being as healthy as possible in adult life, themes echoed in Haringey's Health and Wellbeing Strategy with its focus on obesity, long term conditions and mental health and wellbeing and in the Corporate Plan.

This questionnaire is aimed at gaining the views on the new draft Haringey Travel Policy from residents of Haringey who are:

- Children and young people with special education needs and disabilities (SEND) who are in Education
- Carer of Children and young people with special education needs and disabilities (SEND) who are in Education

**Q1. Please put y in the box which best describes you**

A carer	
A child or young person with SEND	
Neither a carer nor a child or young person with SEND	

**Q3 Is the service user in receipt of any mobility benefit?**

Yes	No	Don't know
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**Q 4 It is proposed under the new policy that any travel arrangements will be agreed on an individual basis determined by needs. The main need the travel policy aims to meet is to help service users move to a point of greater independence. Do you agree with this?**

Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
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Comments:

**Q5. Do you agree that travel assistance should only be paid for by the local authority if no other suitable transport option is available?**

Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
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Comments:

**Q6 Having a Statement of Special Educational Needs or an Education, Health and Care Plan is the only way but does not necessarily provide entitlement to free travel. Do you agree that Travel assistance should only be considered as part of the EHC assessment, planning and review process?**

Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
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Comments:

**Q7 Do you agree with Haringey Council's aim to enable children to walk, wheel or use public transport independently by the age of 16 or earlier?**

Yes	No
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The entitlement to travel assistance for children and young people who meet these criteria varies according to their age group.

Do you agree with the following policy statements?

- Pre-School children with a statement of SEND under the age of 5

**Q8 The LA expects that children under the age of 5 will be taken to their educational provision by a parent or guardian.**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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- Children and young people with SEND aged 5-16

**Q9 The Local Authority will make a decision for children with a Statement of Special Educational Needs or an Education, Health and Care Plan, long term medical needs or disabilities based on a number of key criteria. Do you agree with the following criteria?**

	Agree	Neither agree or disagree	Disagree
a) The distance from home to school			
b) The needs of the child (whether the child has physical, learning and/or mental health needs which mean they cannot walk or access public transport);			
c) Travel assistance will only be provided for a school that can meet the child's needs and is nearest to their home (a qualifying school).			

**Q10 Parents may wish to transport their child to school by car.**

**Do you Agree where Haringey Council agrees to this arrangement, the parent will be reimbursed their reasonable fuel expenses, if this is an additional/different journey to that undertaken to take other children in the family to their schools.**

Yes	No
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**• Children and young people with SEND aged 5-19 in educational Residential Schools**

A residential school is a specialist provision which caters for pupils with special educational needs and/or disabilities, who receive overnight accommodation (usually over a 38 week period).

**Q11 Do you agree with Haringey Council reimbursing the parents (or nominated carer) to accompany their child to and from residential school at the start and end of holidays and for parents to attend the Annual Review meeting?**

	Agree	Neither agree or disagree	Disagree
Public Transport			
Car			

<b>Young people and adults with SEND aged 16 – 25</b>	Agree	Neither agree or disagree	Disagree
<b>Q12 Do you agree that for young people with statements or Education Health Care Plans who move from schools to Further Education colleges at age 16 will have their travel needs reviewed.</b>			
<b>Looked after Children (LAC) with SEND</b>	Agree	Neither agree or disagree	Disagree
<b>Q13 Do you agree those young people who are the subject of a ‘Care Order’ granted to Haringey Children and Young People’s Services and placed with foster-carers in another borough, are outside of Haringey Council’s responsibility for providing transport.</b>			

**Q14 When deciding who should be entitled to free travel assistance which of the following do you think should be assessed?**

	Yes	No	Maybe
Whether suitable public transport is available for the journey			
Whether other modes of travel are available (or example access to a family car or a vehicle funded through the Motability Scheme)			
Whether the service user is unable to walk or ride on public/community transport due to ability, behaviour or health			
Whether it places an unreasonable additional responsibility on the family or other carer.			
Whether transport is identified as part of an Education Health and Care Plan			
Whether the reason for the journey is to attend routine health and or social care appointments.			

**Other criteria (Please list):**

**Q15 Do you agree with the principle of the policy ‘to develop independence’ through accessing the range of travel assistance options identified in the policy?**

Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
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Comments:

**Q16 Travel Assistance options - The policy suggests arrange of travel assistance options which are summarised in the table below. Please put y for yes for the ones you would use?**

Travel Option	Tick as many as you would be interested in using
a) Provision of a travel card for the child to use on public transport (train, tube, DLR in addition to use of bus and tram currently available via Transport for London)	
b) Provision of a bus pass for a parent/carer or responsible adult (of parent/carer choice) to accompany the child to/from school.	
c) Reimbursement of mileage costs for parents/carers who are deemed able to transport their children to school in accordance with Her Majesty’s Revenue & Customs (HMRC directions).	
d) An allocated Personal Budget for parent/carers to arrange transport themselves	
e) Passenger Assistance Transport Service (PATS) coordinates home-to-school transport for children and young people up to 25 years with special educational needs and disabilities as long as the passenger has an Education Health and Care plan identifying this level of assistance, is able to walk unaided or with support, is a wheelchair [or buggy] user or can transfer to a seat, and children looked after by the local authority.	
f) Home to school transport via existing school bus route.	
g) Licensed taxi with or without a passenger assistant.	
h)Community Ride - lifts in volunteers cars scheme (along the lines of the community ambulance schemes)	
i)Car Share Scheme. A lift maybe provided through a car journey matching service where a parent or carer already driving a similar route, has room and is willing to provide a lift to someone else, in these circumstances the driver maybe paid a mileage rate in line with HMRC’s directions.	
j)Walking Bus - A community walking bus scheme led by a volunteer or parent(S) taking groups of pupils to their destination where it is practical and local.	
k) Travelmate – peer accompanied journeys	
l) ZipCar or CarNow scheme is a car club that gives you access to the car or van you need when you need it, perfectly maintained but with none of the hassle or expense or ownership.	
m) Licensed Taxi - In exceptional circumstances, travel assistance may be provided by licensed taxi with or without a passenger assistant.	
n) Dial-a-Ride membership is open to people with a permanent or long-term disability which prevents them using scheduled public transport services. <a href="https://tfl.gov.uk/modes/dial-a-ride/">https://tfl.gov.uk/modes/dial-a-ride/</a>	

o) Taxicard is a service that allows Haringey residents, with a mobility impairment that prevents them from using buses or trains, to travel in licensed radio taxis or black cabs at lower rates. <a href="http://www.haringey.gov.uk/environment-and-transport/travel/passes-and-concessions/taxicard">http://www.haringey.gov.uk/environment-and-transport/travel/passes-and-concessions/taxicard</a>	
p) Travel Training – provides support to gain confidence and independence; is a gradual process which finishes with unaccompanied journeys.	

**Q17 Put in your priority order what you think the main purpose for using travel assistance is? (1 for highest and 5 for lowest priority)**

	1	2	3	4	5
To achieve the quickest travel time from A to B					
For the convenience of the carer					
To develop the independence of the service user					
To reduce the costs of the service user/carers					
To improve the health of the service user					
Other (please describe)					

**Q18 In the policy it mentions that travel assistance entitlements will be reviewed regularly. How long a period of time (in weeks) do you think is reasonable for transition when the need for travel assistance changes? (Please bear in mind that travel assistance could increase or decrease).**

\_\_\_\_\_ weeks

Comments:

**Q19 If you are a carer would you be interested in any of the following (Please put y for yes and n for no)**

Would you be interested in attending Travel Training so that you could train the person you care for?	
Would you be interested in attending Travel Training so that you could train other carers?	
Would you be interested in attending Travel Training so that you could train other service users?	
Would you be willing to Car share your car?	
Would you be willing share a ride in someone else's car?	
Would you be interested in using something like Zipcar or DriveNow car schemes?	

Comments:

**Q20 Overall do you agree with the purpose of the travel policy?**

Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
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Comments:

**Q21 Please provide any other comments you have about the draft Policy here.**

**2. Adults Social Services Travel Policy Questions:**

## **Introduction**

This questionnaire is aimed at gaining the views on the new draft Haringey Travel Policy from residents of Haringey who are:

- Adults (18+) who use adult social services
- Carer of person/s who use adult social services

Haringey Council has developed a single travel policy to cover travel arrangements for all eligible children and young people with a special educational need and or disability and adults in receipt of adult social care and support to facilitate attendance at education and services. This Travel Policy sets out both the policy framework and the procedures for travel assistance including eligibility criteria, entitlement, how parents/carers/service users may apply, how decisions are made and how parents/carers service users may appeal against decisions with which they are unhappy.

The policy offers a single approach to travel assistance for children and young people attending school or college. The aim is to ensure that the service received and the user experience are consistent and that the most efficient, effective and suitable travel assistance is provided. Haringey Council expects all pupils to travel to their education provision by walking where possible, wheel chairing or making use of the free travel available on London Transport unless the following criteria apply. Haringey Council also provides travel arrangements through a variety of options to people with learning disabilities, mental health needs, physical disabilities, frailty and dementia across the borough. This policy outlines how we will move towards a consistent and equitable way of supporting such people in the provision of Council funded travel.

Haringey Council is committed to reducing traffic congestion, improving road safety and reducing the environmental impact of vehicle journeys by promoting alternative forms of travel, such as walking, wheel chairing, cycling and use of integrated public transport. Wherever possible, in the provision of travel assistance the Authority will consider travel options for 'eligible children and adults' that lead to reducing the number and length of vehicle journeys.

The policy is intended to provide clarity for parents/carers and service users in a wide range of circumstances, and to ensure that those with particular and significant needs are appropriately supported. The Policy is divided into two main sections Children and Young people (0 to 18 years) and Adults with Learning Disabilities and Disabilities (18+)

## **Background**

Our three year Corporate Plan, Building a Stronger Haringey Together, sets out the vision and priorities for the Council over the next three years. Its underpinning principles of empowering communities to enable people to do more for themselves and promoting equality to enable each young person to thrive and to achieve their potential are reflected in this Travel Policy.

As well as seeking to ensure every child has the best start in life and that adults are enabled to lead healthy and fulfilling lives, the Council is also committed to improving our environment and to making Haringey one of the most cycling and pedestrian friendly boroughs in London.

This policy has been drafted therefore to promote independence and to enable mobility for children, young people and adults with additional needs and disabilities who may not be able

to access mainstream transport without assistance. This policy has been drafted to support wider policy imperatives of independence, personalisation and self-reliance and to ensure that all children, young people and adults are empowered to be as independent as possible.

This policy offers the opportunity to support a key aim of the Special Educational Needs and Disabilities Reform 2014 which is preparing children and young people with special educational needs (SEN) and disabilities for adulthood. Being supported towards greater independence and employability can be life-transforming for children, young people and adults with SEN. Preparing for adulthood includes preparing for independent living and being as healthy as possible in adult life, themes echoed in Haringey's Health and Wellbeing Strategy with its focus on obesity, long term conditions and mental health and wellbeing and in the Corporate Plan.

**Purpose**

We wish to get the views of Adult Social Service Users and their carers on the proposals in the new Travel Policy, a summary of which is attached. If you are unclear on how the policy affects you from the summary please look at the full document on the Haringey Council website. If you are still unclear please discuss with your social worker.

**Q1. Please y in the box which best describes you**

A carer	
An adult social services user	
Neither a carer nor Adult social services user	

**Q2. Is the service user in:**

a) Residential care?

Yes	no
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b) Supported housing?

Yes	no
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**Q3 Is the service user in receipt of any mobility benefit?**

Yes	no	Don't know
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**Q4 It is proposed under the new policy that any travel arrangements will be agreed on an individual basis determined by needs led. The main need the Travel policy aims to**



**meet is to help adult service user's move to a point of greater independence. Do you agree with this?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q5. Do you agree that travel assistance from the local authority should only be provided if no other suitable transport option is available?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q6 When deciding who should be entitled to free travel assistance which of the following do you think should be assessed?**

	Yes	No	Maybe
Whether suitable public transport is available for the journey			
Whether other modes of travel are available (or example access to a family car or a vehicle funded through the Motability Scheme)			
Whether the service user is unable to walk or ride on public/community transport due to ability, behaviour or health			
Whether it places an unreasonable additional responsibility on the family or other carer.			
Whether transport is identified as part of a Continuing Health Care Package or Section 117 of the Mental Health Act;			
Whether the reason for the journey is to attend routine health appointments unless it is part of an agreement with health.			

**Other criteria (please list):**

Comments:

**Q7 Do you think that people in receipt of a mobility benefit should use this to pay for travel assistance from the local authority?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q8 Do you think those people in residential care who are charged a contribution for transport by their residential provider should have their local authority travel assistance costs paid for by the provider?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q9 Do you think those people in supported housing who are charged a contribution for transport by their supported housing provider should have their local authority travel assistance costs paid for by the provider?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q10 Some people are able to get reduced fares due to their circumstances, these are called concessionary fares. Do you think people in receipt of concessionary fares should use this before they are allowed to access travel assistance from the local authority?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q11 Do you agree with the principle of the policy 'to develop independence' through accessing the range of travel assistance options identified in the policy?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q12 Do you agree with principle of the policy 'to be needs led'?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q13 Put in your priority order what you think the main purpose for using travel assistance is? (1 for highest and 5 for lowest priority)**

	1	2	3	4	5
To achieve the quickest travel time from A to B					
For the convenience of the carer					
To develop the independence of the service user					
To reduce the costs of the service user/carers					
To improve the health of the service user					
Other (please describe)					

**Q14 In the policy it mentions that travel assistance entitlements will be reviewed regularly. How long a period of time (in weeks) do you think is reasonable for transition when the need for travel assistance changes? (Please bear in mind that travel assistance could increase or decrease).**

\_\_\_\_\_ weeks

Comments:

**Q15 Assisted travel - The policy suggests arrange of travel assistance options which are summarised in the table below. Please put y for yes for the ones you would use?**

Travel Option	Tick as many as you would be interested in using
a) Provision of a travel card for the child to use on public transport (train, tube, DLR in addition to use of bus and tram currently available via Transport for London)	
b) Provision of a bus pass for a parent/carers or responsible adult (of parent/carers choice) to accompany the child to/from school.	
c) Reimbursement of mileage costs for parents/carers who are deemed able to transport their children to school in accordance with Her Majesty's Revenue & Customs (HMRC directions).	
d) An allocated Personal Budget for parent/carers to arrange transport themselves	
e) Passenger Assistance Transport Service (PATS) coordinates home-to-school transport for children and young people up to 25 years with special educational needs and disabilities as long as the passenger is able to walk unaided or with support, is a wheelchair [or buggy] user or can transfer to a seat and children looked after by the local authority.	
f) Home to school transport via existing school bus route.	

g) Licensed taxi with or without a passenger assistant.	
h)Community Ride - lifts in volunteers cars scheme (along the lines of the community ambulance schemes)	
i)Car Share Scheme. A lift maybe provided through a car journey matching service where a parent or carer already driving a similar route, has room and is willing to provide a lift to someone else, in these circumstances the driver maybe paid a mileage rate in line with HMRC's directions.	
j)Walking Bus - A community walking bus scheme led by a volunteer or parent(S) taking groups of people to their destination where it is practical and local.	
k)Travelmate – peer accompanied journeys	
l) ZipCar or CarNow scheme is a car club that gives you access to the car or van you need when you need it, perfectly maintained but with none of the hassle or expense or ownership.	
m) Licensed Taxi - In exceptional circumstances, travel assistance may be provided by licensed taxi with or without a passenger assistant.	
n) Dial-a-Ride membership is open to people with a permanent or long-term disability which prevents them using scheduled public transport services. <a href="https://tfl.gov.uk/modes/dial-a-ride/">https://tfl.gov.uk/modes/dial-a-ride/</a>	
o) Taxicard is a service that allows Haringey residents, with a mobility impairment that prevents them from using buses or trains, to travel in licensed radio taxis or black cabs at lower rates. <a href="http://www.haringey.gov.uk/environment-and-transport/travel/passes-and-concessions/taxicard">http://www.haringey.gov.uk/environment-and-transport/travel/passes-and-concessions/taxicard</a>	
p) Travel Training – provides support to gain confidence and independence; is a gradual process which finishes with unaccompanied journeys.	

**Q16 If you are a carer would you be interested in any of the following**

**(Please put y for yes and n for no)**

Would you be interested in attending Travel Training so that you could train the person you care for?	
Would you be interested in attending Travel Training so that you could train other carers?	
Would you be interested in attending Travel Training so that you could train other service users?	
Would you be willing to Car share your car?	
Would you be willing share a ride in someone else's car?	
Would you be interested in using something like Zipcar or DriveNow car schemes?	

Comments:

**Q17 Overall do you agree with the purpose of the travel policy?**

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
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Comments:

**Q18 Please provide any other comments you have:**

DRAFT